



AUTOMATED KIOSKS OPERATIONAL AT MCO

GOAA Executive Director Phil Brown launches new biometric kiosks at Orlando International Airport

Living up to its designation as a Model Port, Orlando International Airport (MCO) is the first airport in the nation to use biometric self-service kiosks for overseas, Visa Waiver arrivals.

The user-friendly Automated Passport Control (APC) kiosks adopt a "land, touch, go" concept that will allow eligible passengers to complete their Customs Declaration Form on the touch-screen machines, in addition to having their passports scanned, fingerprints captured and photograph taken by a camera that automatically adjusts to the height of the passenger.

Once their information is collected, it is transmitted instantly to Customs & Border Protection (CBP) computers for processing. A receipt with the passenger's information and facial image is then provided for CBP clearance. The program requires no pre-registration process or fee. Passengers meet eligibility requirements if they:

- Reside in one of the 37 visa waiver countries
- Have entered the United States at least once since 2008
- Have prior Electronic System for Travel Authorization (ESTA) approval

"The Greater Orlando Aviation Authority (GOAA) has a dynamic history of being at the forefront of technological advancements and using them to enhance the travel experience," says Frank Kruppenbacher, Chairman of the Greater Orlando Aviation Authority. "This reinforces our commitment to customer service and making Orlando International Airport one of the world's most welcoming airports."

The kiosks were developed in close collaboration among team members from GOAA, CBP, SITA and their international team members. The streamlined processing will improve efficiency, reduce passenger wait times and enable CBP to focus more on inspection and less on administrative functions.

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